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Who pays for window replacements when mine are already done? – You Asked	August 2021
Who Pays for Windows?	August 2006
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Who Pays for Unauthorized Inspections?	August 2011
Who Should Maintain Dryer Vents and Hot Water Tanks?	November 2014
Who to Consult for Remediation - Architect or an Engineer?	April 2008
Whose Pipe is it Anyway?	May 2021
Why Redo Depreciation Reports?	May 2012
Why Sign an Indemnity Agreement?	November 2014
Windows Are Not Clear	November 2009
Winterization of Dry Pipe Fire Sprinkler Systems	November 2022
You Have Your DR? Great! Now Where is Your Plan, MAM?	November 2014
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Management Companies	Falorican 2012
Annual Audit by Property Manager – You Asked	February 2013
Can the Strata Property Manager Overrule the Council?	June 2008
Do You Need a Strata Manager?	November 2013
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Hiring a Strata Manager – You Asked	May 2014
How to Run a Strata Corporation in the Midst of a Pandemic	May 2020
How Will RESA Affect Strata Management Contracts?	February 2006
Hutton Condominium Services Reprimanded	January 2008
Is Your Strata Agent the Final Authority?	May 2006
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Licensing of Strata Managers - Boon or Boondoggle?	November 2009
New Disclosure Form for Strata Management Companies	May 2021
Pitfalls in Strata Management Contracts	June 2007
RESA - The Cost of Management Services	April 2006
Selecting a Strata Management Company	May 2012
Service Agreement Deadline Extended	February 2007
Strata Managers - The Good, The Bad, the Ugly	August 2014
Strata Property Agents of BC (SPABC) Recent Developments	November 2011
Strata Service Contracts	August 2006
The Challenges of Managing a Distressed Property	May 2020
The New Strata Management Contract	November 2007
Understanding Your Strata Manager's Scope of Authority	August 2015
Use Same Lawyer as Management Company?	April 2008
VISOA vs The Strata Managers	February 2014
Why You Can't Find a Strata Property Manager	February 2022
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Accentuating the Positive – President's Message	February 2021

An owner's company provides landscaping services to the strata. Can they attend the AGM and vote on the budget since they have a conflict of interest? – You Asked	November 2024
Can We Send Our AGM Notice By Email?	February 2023
Disruptive Owners at AGMs – What's a Strata to Do?	May 2020
Do we have to include a proxy form in an AGM notice package?	August 2024
Electronic Attendance at Strata Property Meetings (COVID – 19) Order	May 2020
From One State of Emergency to Another	August 2021
Hold on, Can We Vote Again?	November 2022
How to Get a Matter on the AGM Agenda	November 2024
Is an owner with unpaid fines eligible to vote? – You Asked	February 2021
Is there a minimum number of people who have to show up to start our AGM? You Asked	May 2024
Lot 1 of our duplex strata has two owners and lot 2 has one owner. What's the quorum for meetings?	May 2023
Managing a Strata During a Pandemic	February 2021
Masks and Meetings: Survey Results	May 2022
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New Guidance for Council Minutes	August 2021
Our Bylaws list the order of business at an AGM. What is new Business? – You Asked	February 2024
Proxy Farming – You Asked	November 2021
Should We Have Rules of Order in Our Bylaws? Which Ones?	August 2020
Strata Alert: Take a Deep Breath. "Restricted Proxies" are still OK	November 2020
The First Council Meeting After an AGM	November 2024
The New Normal for In-person Meetings	<b>August 2021</b>
Webinars are the New Seminars	May 2020
Rentals/Short term Rentals	
A Four Step Guide to Strata Evictions	February 2024
Short-term Rentals, Long-term Risks	February 2023
Airbnb (in Ontario) is Back! So Quickly Too!	August 2020
Can I use my strata lot for short-term rental accommodations?	August 2024
Can Stratas Ban or Regulate Short Term Type Rentals – You Asked	August 2019
Can We Charge Landlords a Fee and Require Them to Have a Professional Manage Their Rental Unit? – You Asked	February 2023
The Future of Short-Term Rentals in Stratas	November 2023
Is it Worth it to Buy a Condo in Canada Anymore? New Book Warns of Risk of Collapse	November 2019
Strata Change to Help Availability of Long-Term Rentals	August 2018
Strata Rentals Webinar Series for Landlords & Councils	August 2023
Will BC Eliminate Rental and Age Restriction Bylaws?	November 2022

## Safety & Security

Colored Fire Color Della control Deliver	N 1 2022
6 Steps to Fire System Replacement Projects	November 2023
6 Things Every Strata Should Know About the BC Fire Code	May 2023
Are You Prepared for the Big One?	February 2007
Asbestos Abatement Licences Now Required	February 2024
Before Renovating, Be Aware of Asbestos	August 2022
Burglar Courtesy Will Cost You	April 2010
Cameras and Security in Your Building	May 2011
Community Safety - What is CPTED	August 2019
Cyber Security for Strata Councils	August 2024
Dirty Dryer Vents #1 Cause of Household Fires	February 2013
Fire Safety and Fire Prevention	January 2008
Fire Safety Systems for Townhouses	February 2024
Fresh Air Can Reduce the Spread of COVID-19	May 2021
Gas Fireplace Tips for Strata Owners	November 2023
Heat Dome & Heat Pumps: Survey Results	May 2022
Here's Why Homeowners Shouldn't Rely on E-Voting for HOA Elections	February 2020
Is Your Strata Ready for Fire Season?	May 2022
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Now for the Elephant in the Room: Growing Older in Your Condo	November 2019
Post-Disaster Training Now Available Online	February 2022
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Strata KeyBox - Innovation, Security, Safety & Security	June 2008
Strata Privacy Dispute: Tenant Loses Fight to Install Security Camera in Door Peephole	August 2020
Strata Strategies #15 - Security and Safety	April 2007
StrataDocs online - Victoria Real Estate Board	April 2008
What is an Annual Fire Safety Inspection?	August 2023
What Stratas Need to Know About Radon Gas	May 2022
Who's Parking in Your Visitors Parking Stall?	August 2007

### **Strata Councils**

A Treasurer's Guide to Forms	November 2024
A Successful Strata Council	April 2007
Age Bylaws - What's New	August 2011
And the Academy Award goes toYour Strata Council?	February 2014
Appointing an Administrator Under the Strata Property Act	April 2009

Approving Annual Budget Are You Finding Council Meetings Frustrating? Any 2012 Buying A Condominium Can A Council Member Assign A Proxy for Council Meetings? August 2011 Can Bylaws Restrict Council Membership? August 2011 Can Bylaws Restrict Council Membership? November 2022 Can Government Actions That Involve Stratas Help the Rental Shortage? Earl Strata Fee Increases Be Passed On To Tenants? - You Asked Amy 2015 Can the Strata Agent (Manager) Chair the A.G.M.? September 2010 Can Council Members Get Paid? Can the Strata Property Manager Overrule the Council? June 2008 Cautionary Tales - (Reviewing Contracts) May 2006 Chairing General Meetings August 2006 Chairing General Meetings August 2006 Charing General Meetings August 2006 Charging for Charging (Electric Car Plug-Ins) City Stormwater Billing Policy vs Strata Property Act Civil Resolution Tribunal Update Any 2014 Civil Resolution Tribunal Update, January 2015 Collecting Unpaid Strata Fees November 2010 Communicating with Difficult People AKA 'Strata Council Bullies' November 2020 Community Association Issueswhere did everything go? August 2014 Condominium Auhr-eited of Council November 2020 Condominium Auhr-eited of Council Condominium Auhr-eited of Council Defamation: Condos Must Protect the Reputation of Directors August 2017 Defamation: Condos Must Protect the Reputation of Directors Dealing with Bullies – Some Lifelong Lessons De Joyu Know Where Your Reserve Funds Are Tonight? September 2020 Do You Recognize Any of These People? May 2021 Electing Council Members - A Majority Vote Is Not Required Electing Council Members - A Majority Vote Is Not Required Electric Vehicles Are Here - Is Your Strata Ready? November 2021 Essential Strata Documents Needed for the Sale of a Unit Firm Fand Money Owing — You Asked August 2025 Form Fand Money Owing — You Asked		
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Ramping Up Potential Costs for BC Strata Owners  Realtor Documents  Rentals to Family Members  Renters under the Strata Property Act  Responsibilities of Strata Council  Responsibilities of Strata Council  Running Meetings - Q & A  November 2009  Safe and Secure - Tips for Managing your Online Strata Account  May 2015  Should We Employ an Owner As A Handyman?  June 2007  Should We Have A Depreciation Report Done?  August 2011  Sone Issues Surrounding the Rental of Strata Lots  February 2010  Some Issues Surrounding the Rental of Strata Lots  February 2009  Strata - Document Retention Guide  Strata Alphabet Soup  August 2013  Strata Alert: Take a Deep Breath. "Restricted Proxies" are still OK  November 2008  Strata Corporations and the Good Samaritans Act  August 2014  Strata Corporations and The Human Rights Code  November 2008  Strata Council Authority and Responsibility  June 2010  Strata Council Meetings  April 2006  Strata Council Member Liability  May 2011  Strata Council Member Liability  May 2012  Strata KeyBox - Innovation, Security, Safety & Security  June 2008  Strata Legislation Initiative: An Update  November 2008  Strata Legislation Initiative: An Update	PTSD - Post Traumatic Strata Disorder	August 2016
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Strata Legislation Initiative: An Update November 2008		
	Strata Management	

Strata Properties and Earthquake Insurance	August 2017
Strata Rentals - What are Your Thoughts?	August 2017
Strata Support Team at Work	February 2022
StrataDocs online - Victoria Real Estate Board	April 2008
Suggested Smoking Prohibition Bylaw	February 2017
Ten Reason to Mediate	August 2013
Ten reasons to get a strata website	February 2012
The Act says the strata has to keep minutes for 6 years. Are we supposed to destroy them after that?	August 2024
The Art of Compromise	August 2016
The Benefits of Periodic Bylaw Review	November 2017
The CRT is Accepting Strata Claims for Early Intake	August 2016
The First Council Meeting After an AGM	November 2024
The Guided Pathway Approach to Justice	May 2015
The More Things Change – You Asked	May 2018
The Who-How-When-Where of Hiring a Strata Manager	May 2014
Think before You Hit Send; Council Members, Managers and Emails	February 2014
Think Before You Speak	November 2021
Thoughts on Short-Term Vacation Rentals	November 2016
Time Limits, Limitation Periods	May 2017
Two Court Cases Affecting BC Strata Owners	February 2015
Update: Handling Requests for Legal Opinions	May 2024
Update on the Civil Resolution Tribunal	November 2014
Urban Legends	November 2008
Use Same Lawyer as Management Company?	April 2008
Video Surveillance by Owners Within Strata Corporations	August 2018
VISOA' First Workshop Program	February 2013
Voting: When Does 26% = 75%?	February 2009
We All Need Professional Help	November 2010
Weeding Through the Law: The Stoned, Cold Truth About Medical Marijuana	August 2017
Welcome to Prickly Terraces (Minutes)	November 2013
What Are the Rules for Automatic Debits?	November 2014
What Can You Ask of Your Strata Manager?	May 2019
What Costs Can a Strata Corporation Recoup?	November 2007
What Does It Mean to Be "Resident" In A Strata Lot?	September 2009
What is Keeping People from Serving on their Community Association Boards	May 2015
What to Do About Pot Smoking Neighbours?	November 2014
When All Else FailsCall the Administrator!	May 2017
Who Can Be a Council Member?	May 2022
Who Pays for Unauthorized Inspections?	August 2011

Who Pays for What? Strata Unit Owner or Strata Corp?	April 2007
Who Pays? (Overview Claire Page Seminar)	May 2011
Why aren't calendar days the same as legal days?	November 2012
Why Every Strata Needs an Online Storage Solution for its Records and Documents	November 2014
Why Have A Strata Website?	February 2011
Why Sign an Indemnity Agreement?	November 2014
Will the New "Dispute Resolution" Tribunals bring peace to Strata Land?	November 2011
Word of Mouth in the 21st Century	February 2018
Your AGM's Setting Counts - Member's Letter	November 2006

#### **Strata Owners**

3 Free Tools for Strata Property Information	August 2022
A Disaster Averted - A first-time home buyer's thank you to VISOA	February 2014
(About not enforcing bylaws and rules) – You Asked	November 2013
Access to Complaint Letters – You Asked	February 2018
BC Human Rights Tribunal Rules Strata Can't Ban Emotional Support Dog	August 2020
BC Recycling Regulation	August 2012
Buying A Condominium	February 2010
Cohousing - Strata Ownership with a Twist	April 2008
Condo Flooding Liability 101	August 2020
Condominium Authority of Ontario – A Model for BC to Follow?	August 2020
Court Costs in Canada – You Asked	August 2018
Dear Maclean's: Condo Hell?	August 2014
Disruptive Owners at AGMs – What's a Strata to Do?	May 2020
Do the Math – Condo Living is Not Cheap Living	February 2022
Do You Know What Air Bed & Breakfast Is?	May 2014
Do You Recognize Any of These People?	May 2011
Essential Strata Documents Needed for the Sale of a Unit	May 2020
From Water-Waster to Water-Wise	May 2019
Get It in Writing	June 2008
HANDLING COMPLAINTS – You Asked	May 2019
Harvey's Helpline Stories - A Typical Morning	August 2016
Home Renovation Tax Credit for Common Property	April 2009
How Much Can A Strata Raise Fees?	June 2010
How Much Do You About Stratas?	February 2019
How Well Does VISOA Take Care of its Members?	June 2009
Information - Misinformation - Disinformation	September 2010
Insist on Democracy	May 2011
Insurance Appraisals: Insuring Your Property to Value	February 2015

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Introducing the Strata Forum	August 2017
Is It A Condominium or A Strata?	September 2009
Is the Helpline Confidential? – You Asked	February 2012
It's Buyer Beware in Phased Strata Plans	April 2008
Know Your Rights as a Strata Owner	November 2007
Land Use Contracts Terminating in 2024	August 2022
Legal Issues for Buyers and Developers Of Pre-Sale Condos	November 2009
Lessons Learned as A Strata Administrator	February 2009
Listen Up, Small Stratas	February 2013
Must a Strata Admit Census Takers?	May 2016
Must Owners Provide a Key of Their Unit to Council? – You Asked	August 2012
My Year on Strata Council	September 2009
Nanaimo Senior Wins Fight Against Strata for Physical Disability Discrimination	November 2020
National Volunteer Week	April 2008
Obtaining Access to Strata Corporation Documents	September 2008
Parking in Strata Corporations	August 2012
Pre-Sales: Is What You See What You Get:	May 2019
PTSD - Post Traumatic Strata Disorder	August 2016
Right to Examine The Strata Corporation's Monthly Bank Statement	April 2007
Resources for Frustrated Strata Owners	November 2010
Should Strata Owners Be Concerned About Title Fraud?	September 2008
Should You Buy an Old or New Strata Lot? President's Message	August 2022
Since 1973 (History of VISOA)	April 2009
Smoking and The Strata Corporation	June 2010
Some Issues Surrounding the Rental Of Strata Lots	February 2009
Speculation Tax on Unoccupied Strata Units	May 2022
Strata Alert: Canada is the Second Nation in the World to Legalize Marijuana	August 2018
Strata Alphabet Soup	August 2013
Strata Lot Purchaser's Sanity Test	February 2018
Strata Pre-Sale Risks and Buyer Rights	May 2024
Strata President is a Bully Who Manipulates and Intimidates Residents	August 2020
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VISOA Publications Go Digital	February 2015

Welcome to My Strata Home	April 2010
What Do I Do When I Disagree with Council Decisions?	February 2009
What Does Your VISOA Board Do?	February 2016
What is CMHC?	August 2015
What is Keeping People from Serving on their Community Association Boards	May 2015
When Buying a Condo "Buyer Beware"When Selling a Condo "Seller Beware"	May 2014
Who Pays for Water Damage in a Strata Lot?	May 2020
Why Can't We Make Exceptions to the Act or Bylaws When One Owner Needs a Break? – You Asked	May 2020
Word of Mouth in the 21st Century	February 2018
Working for Properly Built Homes	November 2014

### You Asked

You Asked: About the New "Form B"	May 2014
You Asked: About not enforcing bylaws and rules	November 2013
You Asked: Access to Complaint Letters	February 2018
You Asked: An owner's company provides landscaping services to the strata. Can they attend the AGM and vote on the budget since they have a conflict of interest?	November 2024
You Asked: Annual Audit by Property Manager	February 2013
You Asked: Bylaw Complaints – is the complainant notified?	February 2016
You Asked: Can Fines Be Deducted from Strata Fee Payments?	February 2011
You Asked: Can stratas ban or regulate short term type rentals?	August 2019
You Asked: Can the strata council force me to send all communications to them by email?	August 2023
You Asked: Can I file a CRT case against the owner above me?	May 2022
You Asked: Can I Take a Council Member to the CRT?	August 2022
You Asked: Can council overturn a previous council's bylaw enforcement?	August 2021
You Asked: Can strata fees be raised mid-year?	November2024
You Asked: Can the strata make me pay for repairs caused by a leaking strata pipe?	August 2021
You Asked: Can we ask owners to approve a special levy to cover an operating deficit?	May 2022
You Asked: Can We Charge Landlords a Fee and Require Them to Have a Professional Manage Their Rental Unit?	February 2023
You Asked: Can We Send our AGM Notice by Email?	February 2023
You Asked: Can you explain when to use SPA? Section 71?	November 2020
You Asked: (Choosing Depreciation Report options)	November 2013

You Asked: Court Costs in Canada	August 2018
You Asked: Depreciation Schedule Benefits	January 2008
You Asked: "Do It Yourself" Maintenance Tasks	February 2013
You Asked: Do we have to include a proxy form in an AGM notice package?	August 2024
You Asked: Do We Need Only 25% of the Operating Budget in our CRF	February 2022
You Asked: Does Owner Have to Pay Strata's Insurance Deductible?	February 2015
You Asked: Dryer Vents - Who Pays?	August 2007
You Asked: The Form B I received before I purchased my condo says my unit has 2 parking stalls. After I moved in, I found out I only get one stall. Can I get compensation since the Form B was wrong?	May 2023
You Asked: Form F and Money Owing	<b>August 2022</b>
You Asked: Granting Exceptions or Exemptions to Bylaws	May 2014
You Asked: Handling Complaints	May 2019
You Asked: Hiring a Strata Manager	May 2014
You Asked: How do we calculate the percentage of the special levy for each owner? Is rounding permitted?	May 2024
You Asked: How does a strata council deal with "difficult owners"?	August 2013
You Asked: How much should a council supervise contractors?	August 2013
You Asked: I replaced my bedroom window because it was old. Does the strata have to reimburse me?	August 2023
You Asked: Is an owner with unpaid fines eligible to vote?	February 2021
You Asked: Is the Helpline Confidential?	February 2012
You Asked: Is the strata responsible to repaint?	February 2022
You Asked: Is there a minimum number of people who have to show up to start our AGM?	May 2024
You Asked: It's been over a year since we found out that our roof needs to be replaced and council hasn't called an SGM to vote on it yet. Shouldn't this process go faster?	February 2024
You Asked: Lot 1 of our duplex strata has two owners and Lot 2 has 1 owner. What's the quorum for meetings?	May 2023
You Asked: Manager or Administrator?	August 2012
You Asked: Must Owners Provide a Key of Their Unit to Council?	August 2012
You Asked: Our townhouses have crawlspaces. Are they common property or part of the strata lot?	November 2024
You Asked: Pet Bylaw Enforcement Again!	February 2018
You Asked: Proxy Farming	November 2021
You Asked: Our bylaws list the order of business at an AGM. What is new business?	February 2024
You Asked: Our Strata Council is Trying to Decide Where to Store Electronic Documents. Do they have to be Stored in Canada?	November 2022
You Asked: Our strata has bylaws that were filed in the 90s. We also have a copy of the Standard Bylaws. Which bylaws apply to us?	August 2023

You Asked: Our Treasurer Recently Sold His Unit and the Council Appointed Another Owner to Fill the Position. Is this Legal? Isn't an SGM Required?	November 2022
You Asked: Real Estate Council - Interfering in our Strata's Books?	February 2015
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You Asked: What are common assets?	November 2023
You Asked: What is a Small Dog?	August 2017
You Asked: What happens if we enforce the bylaw and we're wrong?	November 2023
You Asked: What to Do About Cracks in the Floor	May 2016
You Asked: Who decides what is reasonable?	November 2023
You Asked: Who is Responsible for Leak?	May 2018
You Asked: Who pays for window replacements when mine are already done?	August 2021
You Asked: Why Can't We Make Exceptions to the Act or Bylaws When One Owner Needs a Break?	May 2020